



300 Corporate Center Drive  
Suite 600  
Camp Hill, PA 17011

Thank you for your partnership with Allwell from PA Health & Wellness as we achieve our shared goal of delivering quality, accessible, and affordable healthcare to our Medicare members. As a valued member of the Allwell network, we want to alert you to a claims processing system change for Medicare inpatient claims.

Due to a release enhancement by Optum, one of our pricing vendors, we are now able to implement a claims system processing change that fully supports the terms of our Medicare contracts as it relates to provider add-on exclusions for inpatient admissions. Effective for all claims submitted 5/1/21 and after, inpatient admission add-ons are excluded from payment as per the terms of our Medicare contracts.

In the spirit of partnership, and in light of the COVID-19 pandemic, we are choosing not to reprocess claims in scope dated 4/30/21 and earlier. Please ensure all Medicare claims for inpatient admissions submitted from 5/1/21 onward follow the terms of the contract and exclude these add-ons.

If you have any questions, please contact our Provider Services team at HMO: 1-855-766-1456, HMO SNP: 1-866-330-9368, TTY: 711.

Sincerely,

A handwritten signature in black ink that reads "Dennis P. Moody".

Dennis P. Moody  
VP, Network Development & Contracting