

Electronic Visit Verification (EVV) Attention: Providers of Home Health Care Services

Section 12006 of the *Twenty First Century CURES Act (CURES Act) requires the State of Pennsylvania to implement an Electronic Visit Verification System (EVV) for **Home Health Care Services (HHCS) by January 1, 2024**, where PA Health & Wellness is the primary payer. All providers must be fully integrated and implement EVV for HHCS before January 1, 2024.

To ensure that the PHW Provider community complies with the CURES Act requirements, PHW will continue its partnership with HHAeXchange and will be going live with a **soft launch on August 14, 2023**.

We understand that some agencies may have an enterprise EVV solution already in place to help you be compliant. Our intention is to ensure collection of the visit data for PHW Participants and provide options for Providers to make this process as easy as possible.

- **Option 1 – Agencies currently without an EVV Solution:** Access the free EVV tools provided by HHAeXchange & PA Health & Wellness:
<https://www.hhaexchange.com/info-hub/pennsylvania-home-health>
- **Option 2 – Agencies currently using a 3rd Party EVV Solution:** Continue to use your existing EVV system and import visit data into HHAeXchange – HHA will route visit data to PA Health & Wellness.
- **Option 3 – Existing providers that currently utilize the HHAeXchange provider platform:** Your data will be linked with the new service codes in scope.

Effective 01/01/2024, claims submitted to PHW for Home Health Care Services (HHCS) where PA Health & Wellness is the primary payer that do not meet the EVV Requirements of the CURES Act will be subject to denial and/or recoupment. *For a list of Home Health Care Services in scope – please see the following PA DHS bulletin: [2023 Home Health Care Services In Scope](#)*

As a reminder, The CURES Act requires that EVV systems must collect and verify the following:

1. The type of service provided.
2. The name of the individual receiving service.
3. The date of service delivery.
4. The location of service delivery.
5. The name of the individual providing the service.
6. The time the service begins and ends.

*Additional information about the CURES Act can be found on the [Centers for Medicare and Medicaid Services \(CMS\) website](#) and the Pennsylvania Department of Human Services (DHS) [EVV overview presentation](#).

Thank you,

PA Health & Wellness

- To connect with **HHAeXchange**, visit their website at <https://hhaexchange.com/> or <https://hhaexchange.com/pachc-2/> or email pasupport@hhaexchange.com
- For more information on **DHS EVV** requirements, visit: <https://www.dhs.pa.gov/providers/Billing-Info/Pages/EVV.aspx>
- To reach the **PHW Provider Relations** team, email: PHWProviderRelations@PAHealthWellness.com