

2022 Partnership for Quality

(Formerly Continuity of Care)

wellcare



Wellcare understands that the provider-member relationship is a key component in ensuring superior healthcare and the satisfaction of our members. Because Wellcare recognizes these important partnerships, we are pleased to offer the 2022 Partnership for Quality (P4Q) Bonus Program, which rewards PCPs for improving quality and closing gaps in care.

The P4Q Program includes a bonus enhancement to better align payment with quality. Providers can earn incentives at multiple levels based upon Star score achievement for each measure. **Exciting news, we have increased Star score bonus pay-outs this year by \$5 for most measures.**

Each measure will be calculated and rewarded individually. Star Rating is determined by comparing a P4Q provider's compliance percentage for a given program measure to established benchmarks.

Program Measures	Base	3-STAR	4-STAR	5-STAR
Bone Mineral Density Testing	\$10	\$25	\$35	\$45
Care of Older Adult - Medication List and Review*	\$5	\$15	\$25	\$35
Care of Older Adult - Pain Screening*	\$5	\$15	\$25	\$35
Care of Older Adult - Functional Status Assessment*	\$5	\$15	\$25	\$35
Colorectal Cancer Screen	\$10	\$25	\$35	\$45
Diabetes - Dilated Eye Exam	\$10	\$25	\$35	\$45
Diabetes HbA1c ≤ 9	\$10	\$30	\$45	\$60
Diabetes Monitor Nephropathy	\$5	\$15	\$25	\$35
Follow-Up After ED Visit for People With High-Risk Multiple Chronic Conditions	\$10	\$15	\$25	\$35
Hypertension	\$10	\$30	\$45	\$60
Mammogram	\$10	\$25	\$35	\$45
Medication Adherence - Blood Pressure Medications	\$10	\$30	\$45	\$60
Medication Adherence - Diabetes Medications	\$10	\$30	\$45	\$60
Medication Adherence - Statins	\$10	\$30	\$45	\$60
Statin Therapy for Patients with Cardiovascular Disease	\$10	\$25	\$35	\$45
Statin Use in Persons With Diabetes	\$10	\$25	\$35	\$45
Transitions of Care - Medication Reconciliation Post Discharge	\$10	\$15	\$25	\$35
Transitions of Care - Patient Engagement after Inpatient Discharge	\$10	\$15	\$25	\$35

*Dual Eligible Special Needs Plan (DSNP) members only



Quality Bonus Instructions

- 1** The measurement period is Jan. 1 to Dec. 31, 2022. Wellcare must receive all claims/encounters by Jan. 31, 2023.
- 2** Schedule and conduct an exam with the eligible member using the Healthcare Effectiveness Data and Information Set (HEDIS[®]) reports as guides to close care gaps and update diagnoses. Note: Additional Star measures may become applicable to eligible members as claims and data are received throughout 2022.
- 3** Prescribe appropriate medications to your members and encourage them to fill their prescriptions; consider 90-day supplies for members stable on therapy.
- 4** Upon completion of the examination, document care and diagnosis in the patient's medical record and submit the claim/encounter containing all relevant ICD-10, CPT and/or CPT II codes by Jan. 31, 2023.

HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).



Payment Timeline

Payments will begin after processing claims/encounters for the first quarter of 2022. Payments will continue through 2023.



Additional Conditions

Additional conditions for eligibility to receive a Bonus under the P4Q Program are:

- ✓ All P4Q providers must: (a) be in a participation Agreement with Wellcare, either directly or indirectly through a vendor, from the Effective Date and continually through the dates the Bonus payments are made, and (b) be in compliance with their participation Agreement including the timely completion of required training or education as requested or required by the Plan.
- ✓ Bonuses are paid to the eligible member's provider of record at the end of the applicable measurement periods as defined by the P4Q Program.
- ✓ Any Bonus payments earned through this P4Q Program will be in addition to the compensation arrangement set forth in your participation Agreement, as well as any other Wellcare incentive program in which you may participate. At Wellcare's discretion, P4Q providers who have a contractual or other quality incentive arrangement with Wellcare either directly or through an IPA/Vendor may be excluded from participation in this P4Q Program.
- ✓ The terms and conditions of the participation Agreement, except for appeal and dispute rights and processes, are incorporated into this Program, including without limitation, all audit rights of Wellcare, and the P4Q provider agrees that Wellcare or any state or federal agency may audit his/her/its records and information.
- ✓ The Program is discretionary and subject to modification due to changes in government healthcare program requirements, or otherwise. Wellcare will determine if the requirements are satisfied and payments will be made solely at Wellcare's discretion. There is no right to appeal any decision made in connection with the Program. If the Program is revised, Plan will send a notice to P4Q provider by email or other means of notice permitted under the participation Agreement.

- ✓ Wellcare reserves the right to withhold the payment of any Bonus that may have otherwise been paid to a P4Q provider to the extent that such P4Q provider has received or retained an overpayment (any money to which the P4Q provider is not entitled, including, but not limited to, Fraud, Waste or Abuse) from the Plan, or Plan's Eligible Member. In the event Wellcare determines a P4Q provider has been overpaid, Wellcare may offset any Bonus Payment that may have otherwise been paid to the P4Q provider against overpayment.
- ✓ Only one Bonus Payment will be made for a specific HEDIS and Medication Adherence member-measure combination.
- ✓ Plan shall make no specific payment, directly or indirectly under a provider incentive program, to a P4Q provider as an inducement to reduce or limit medically necessary services to an enrollee, and this P4Q Program does not contain provisions that provide incentives, monetary or otherwise, for withholding medically necessary care. All services should be rendered in accordance with professional medical standards.



Important Contact Information

If you have questions about our P4Q Program, please contact your Wellcare representative, or call Provider Services at **1-855-538-0454** (TTY **711**). You can reach us Monday–Friday from 8 a.m. to 6:30 p.m. EST.

