



Beginning January 1, 2021, Ambetter from PA Health & Wellness is pleased to announce we are expanding our partnership with National Imaging Associates, Inc. (NIA) to provide utilization management for outpatient rehabilitative and habilitative physical medicine services on behalf of Ambetter from PA Health & Wellness in Pennsylvania. This program includes prior authorization for physical medicine services for Ambetter membership only. This program is consistent with industry-wide efforts ensuring that physical medicine services provided to our members are consistent with nationally recognized clinical guidelines.

Under terms of the agreement between NIA and Ambetter from PA Health & Wellness, Ambetter from PA Health & Wellness will oversee the physical medicine program and continue to be responsible for claims adjudication and medical policies. NIA will manage outpatient rehabilitative and habilitative services through the existing contractual relationships with Ambetter from PA Health & Wellness.

The NIA outpatient rehabilitative and habilitative physical medicine service prior authorization program will begin on January 1, 2021. Any services rendered on or after January 1, 2021 will require authorization. Prior authorization will be available beginning December 14, 2020 for dates of service January 1, 2021 and beyond. Authorizations can be obtained through the website, www.RadMD.com or by calling NIA's Call Center 1-866-500-7750.

Services requiring prior authorization include:

- Physical therapy services
- Occupational therapy services
- Speech therapy services

Please keep in mind you will need to ensure that the member's therapy benefit has not been exhausted prior to providing services, even if an "Approved Authorization" has been obtained. This can be accomplished by calling Ambetter from PA Health & Wellness Provider Services at 1-833-510-4727.

In the coming weeks, you will receive more information from NIA. This will include details about training.

We appreciate your support and look forward to your assistance in assuring that Ambetter from PA Health & Wellness members receive quality Physical, Occupational and Speech Therapy services delivered in a clinically appropriate manner.

Should you have questions, please contact Ambetter from PA Health & Wellness Provider Services at 1-833-510-4727.

Sincerely,

Ambetter from PA Health & Wellness