



HEDIS® 2021 (MY 2020)

Adults' Access to Preventive/Ambulatory Health Services (AAP)

We are committed to working with you to improve the quality of care and health outcomes for your patients, our members. The Healthcare Effectiveness Data and Information Set (HEDIS®) is a tool used to measure many aspects of performance. This tip sheet details some of the key features of the HEDIS® measure for Adults' Access to Preventive/Ambulatory Health Services.

Measure Definition	The AAP measure evaluates the percentage of members ages 20 years and older who had an ambulatory or preventive care visit.
Lines of Business	Medicare, Medicaid, and Marketplace
Required for Compliance	<ul style="list-style-type: none">• Medicaid and Medicare members: an ambulatory or preventive care visit during 2020• Marketplace members: an ambulatory or preventive care visit during 2018, 2019, or 2020
Compliant Services Include:	<ul style="list-style-type: none">• General medical exam• Annual wellness visits• Preventive physical exam• Hospital outpatient clinic visit• Clinic visit/encounter• Evaluation and management (E/M) visit• Office consultations• Assisted living/nursing facility/home visits• Preventive medicine services• Preventive medicine counseling services• Care planning services for cognitive impairment• Routine ophthalmological examination• Online E/M services• Telephone assessment and management services
Exclusions	There are no exclusions for this measure.

<p>Best Practices: Improving HEDIS® Scores</p>	<ul style="list-style-type: none"> • Report all services provided and utilize appropriate billing codes • Educate patients on the importance of having at least one ambulatory or preventive care visit during each calendar year • Consider offering expanded office hours to increase access to care • Keep a few open appointment slots each day to see patients the day they call • Contact patients who have not had a preventive or ambulatory health visit • Make reminder calls to patients who have appointments to decrease no-show rates
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Common Codes*

Description	Codes
Ambulatory Visits	<p>CPT: 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99429, 99483</p> <p>HCPCS: G0402, G0438, G0439, G0463, T1015</p> <p>UB Rev: 0510-0517, 0519-0523, 0526-0529, 0982,0983</p> <p>ICD-10: Z00.00, Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2</p>
Other Ambulatory Visits	<p>CPT: 92002, 92004, 92012, 92014, 99304-99310, 99315, 99316, 99318, 99324- 99328, 99334-99337</p> <p>HCPCS: S0620, S0621</p> <p>UB Rev: 0524, 0525</p>
Online Assessments	CPT: 98969, 99444
Telephone Modifier	CPT: 95, GT
Telephone Visits	CPT: 98966 - 98968, 99441 - 99443

*codes subject to change