Accessing Provider Analytics in CCA

Introduction

Beginning December 1, 2026, Provider Analytics will be available through a refreshed experience within the Centene Clinical Action (CCA) platform, a centralized location for provider performance tools. While you'll notice a new look and feel, the reports and dashboards you rely on today remain the same.

Note: The provider performance tools available to you within the CCA platform depend on your user permissions and your organization's participation in specific programs. As a result, the tools, links and navigation options available to you may differ from those described below, and some tools may not be available.

STEP 1: Sign in

Sign in to Availity Essentials or our health plan's secure provider portal using your existing credentials.

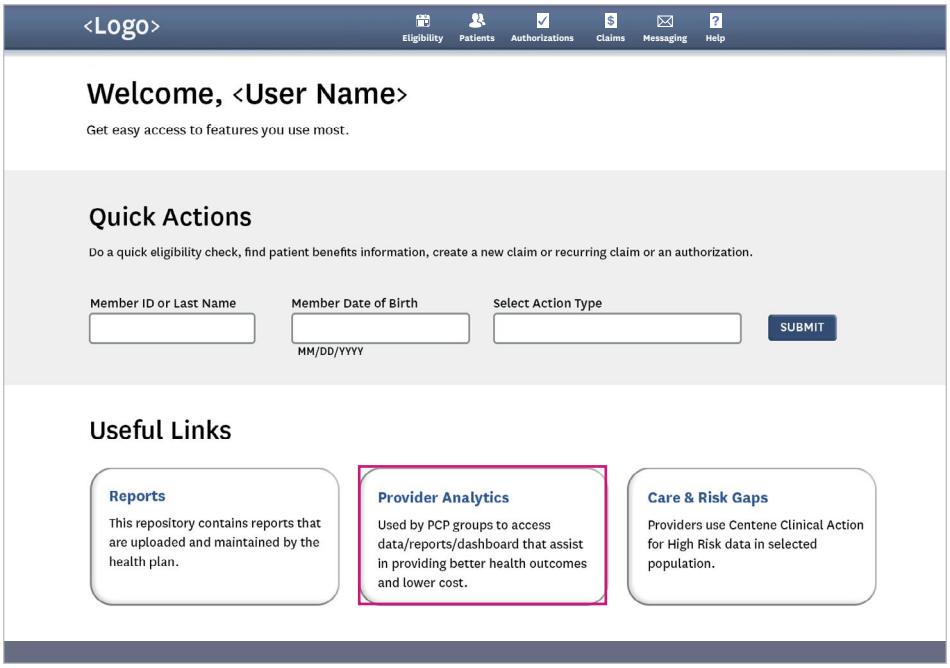
Availity Essentials

Select **Payer Spaces** from the top navigation, choose the applicable health plan from the dropdown menu, then select the **Applications** tab and the **Centene Clinical Action** widget.

Health plan secure provider portal

From the home page, select the **Provider Analytics** widget.

Widget example:



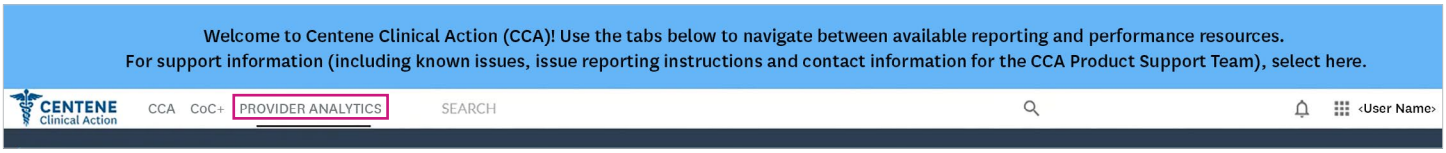
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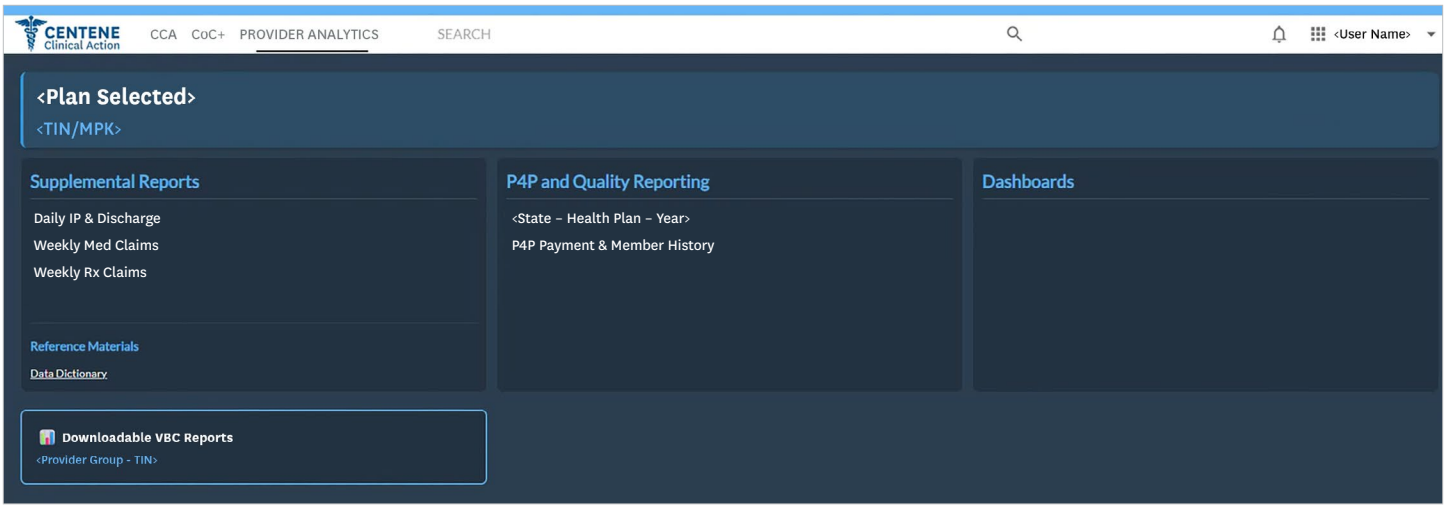
STEP 2: Open Provider Analytics

Depending on your entry point, you may arrive directly in the Provider Analytics tab or you may need to select the **Provider Analytics** tab from the top navigation.



STEP 3: Select a report

Browse the available reports and dashboards and select the one you want to view.



One location, multiple performance tools

The CCA platform provides access to more than Provider Analytics. Depending on your permissions, you may also have access to:

- Centene Clinical Action — Care & Risk Gaps
- Continuity of Care Plus (CoC+)

Use the tabs at the top to move between provider performance tools.



Need assistance? If you have questions about accessing reports or navigating the updated experience, please contact your Provider Relations or Provider Engagement representative for assistance.

Note: Screens shown are for illustrative purposes only. Actual screen content and layout may vary based on access, permissions and system configuration.