July 1, 2025

Dear Provider,

PA Health & Wellness has partnered with Evolent to implement new prior authorization programs. These interventional pain management (IPM), medical oncology, radiation oncology, and physical medicine (PM) programs are intended to help providers effectively deliver quality patient care using clinical criteria based on nationally recognized guidelines to promote evidence-based practices.

Effective September 1, 2025, select IPM procedures, medical oncology, radiation oncology services, physical therapy, occupational therapy, and speech therapy (PM services) will require prior authorization through Evolent prior to being rendered in an outpatient setting.

The Evolent IPM program will apply to all specialties for the following non-emergent procedures your PA Health & Wellness' Wellcare by Allwell (Medicare) and Ambetter from PA Health & Wellness (Marketplace) members of all ages:

- Paravertebral facet joint denervation (radiofrequency (RF) neurolysis)
- Paravertebral facet joint injections or blocks
- Sacroiliac joint injections
- Spinal cord stimulators
- Spinal epidural injections
- Sympathetic nerve blocks

The Evolent oncology program will apply to the specialties of hematology, gynecologic oncology, medical oncology, neuro-oncology, radiation oncology, surgical oncology and urology for the following diagnoses and associated ICD-10 codes for your PA Health & Wellness' Wellcare by Allwell (Medicare) members of all ages:

- Cancer - C00-D09, D37-D44, E34.0
- Hematology - D45-D49, D59.10-D59.19, D61.81, D61.82, D63.0, D63.8, D64.2-D64.3, D64.81, D64.89, D64.9, D68.59, D69.3, D69.41, D69.59, D69.6, D69.8, D69.9, D70.1-D70.9, D72.8, D72.9, D73.81, D73.9, D75.1, D75.81, D75.82
- Nausea & vomiting - R11

The Evolent PM program will apply to the following specialties for your PA Health & Wellness' Wellcare by Allwell (Medicare) members of all ages:

- Physical therapy
- Occupational therapy
- Speech therapy

Prior authorization requests for these services can be submitted to Evolent:

- Via the Evolent portals (CarePro for medical and radiation oncology services) and (RadMD for IPM & PM services) at evolent.com/provider-portal, select CarePro or RadMD.
- Via telephone (Monday - Friday from 8:00 a.m. to 8:00 p.m. EST):

  - **For IPM & PM services:**
    - Ambetter from PA Health & Wellness: 1.866.500.7750
    - PA Health & Wellness Wellcare by Allwell: 1.800.424.5388
  - **For Oncology services:**
    - Medical oncology: 1.888.999.7713 (option 2)
    - Radiation oncology: 1.888.999.7713 (option 3)

Evolent offers providers the ability to:
- Obtain real-time approvals when selecting evidence-based treatments.
- Upload supporting clinical documentation directly to prior authorization requests.
- View all submitted requests.
- Specialty matched peer-to-peer reviews when discussing treatment options.
- Dedicated Evolent Provider Engagement Managers to address any issues or questions.

Approvals issued before September 1, 2025, are effective until the authorization end date. Upon expiration, authorization requests must be submitted to Evolent. For services/treatment that did not require an authorization prior to September 1, 2025, an authorization may be required from Evolent for service/treatment dates on and after September 1, 2025.

Introductory (informational) training sessions will be scheduled for several dates beginning in August. For more details and information on registration, please visit the Evolent webpage : go.evolent.com/program-changes-september-1-2025 If you have questions about Evolent programs, please email providertraining@evolent.com.

We will provide additional information as we get closer to the implementation date. If you have questions, please contact the appropriate Provider Services Department; Wellcare by Allwell HMO/PPO: 1.800.977.7522; (TTY: 711), HMO/PPO D-SNP: 1.844.796.6811; (TTY: 711); Ambetter from PA Health & Wellness 1.833.510.4727 (TTY: 711).
We look forward to offering you these programs and hope they will enhance your experience with service authorizations.

Sincerely,
PA Health & Wellness