



Service Area	Pennsylvania	
Lines Of Business (LOB)	<u>Effective September 1, 2025</u> PA Health & Wellness Wellcare by Allwell (Medicare) Ambetter from PA Health & Wellness (Marketplace) Members of all ages	
Evolent Interventional Pain Management (IPM) Scope	Services: • Paravertebral facet joint denervation (radiofrequency (RF) neurolysis) • Paravertebral facet joint injections or blocks • Sacroiliac joint injections • Spinal cord stimulators • Spinal epidural injections • Sympathetic nerve blocks Places of Service: 11 - Provider office 19 - Outpatient off-campus 22 - Outpatient on-campus 24 - Ambulatory surgical center Authorization Required for: All planned/elective services listed, ordered by all specialties performed in the covered places of treatment.	
Authorization Process	Ordering provider's office must submit prior authorization requests to Evolent. • Via the Evolent RadMD provider portal at evolent.com/provider-portal For IPM services: • Ambetter from PA Health & Wellness: 1.866.500.7750 • PA Health & Wellness Wellcare by Allwell: 1.866.642.9705 Hours of Operation Monday – Friday, 8:00 a.m. – 8:00 p.m. EST (Fully staffed) Saturday, 8:00 a.m. – 8:00 p.m. EST (Limited staff) Sunday, 8:00 a.m. – 5:00 p.m. EST (Limited staff) RadMD Support RadMDSupport@Evolent.com 1.800.327.0641	
Turnaround Times (TAT)	<u>Medicare</u> Standard Request: 14 Calendar Days Expedited Request: 72 Calendar Hours	<u>Marketplace</u> Standard Request: 2 Business Days Expedited Request: 72 Calendar Hours



Retrospective Authorizations	Retro requests for Marketplace members can be initiated within 1 business day from the date of service. Retro requests for Medicare members are out-of-scope for Evolent, please follow your current health plan process.
Post-Determination	Reconsideration for Marketplace members is allowed for 5 business days from the date of denial. Re-opens are out-of-scope for Evolent review for Medicare members , please follow your current health plan process.
Evolent Provider Solutions	Please contact your Evolent Provider Engagement Manager with any questions about the program: Mara Grimm mara.grimm@evolent.com
Evolent Resources	Resources available under the Ambetter from PA Health & Wellness and Wellcare Medicare health plan pages in Evolent's RadMD portal: • Provider training deck • Evolent Scope of Service • IPM CPT code matrix
Exclusions	• All places of service not specifically listed in defined scope • Appeals and grievances • Claims management/provider contracting