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Provider Services:

HMO: 1-855-766-1456 (TTY: 711)

HMO SNP: 1-866-330-9368 (TTY: 711)

MEDICARE MEMBER LIABILITY FOR TELEHEALTH AND COVID-19 TREATMENT SERVICES TO BE REINSTATED STARTING JUNE 1, 2021

As we continue address the COVID-19 pandemic, we want to update you on important Medicare benefit information as it relates to currently expanded coverages. For dates of service June 1, 2021 onward, Medicare member liability (copayments, coinsurance and/or deductible cost sharing) will be reinstated as according to their benefits for the following services:

COVID-19 Treatment Services

- COVID-19 treatment services (those billed with a confirmed ICD-10 diagnosis code) will continue to be eligible for coverage for the duration of the public health emergency (PHE).
- Prior authorization requirements will also continue to be waived for COVID-19 treatment services during the PHE.
- Providers should resume collecting Medicare member liability at the point of service on June 1, 2021 onward.

All Telehealth Services

- Any services that can be delivered virtually will continue to be eligible for telehealth coverage for the duration of the public health emergency (PHE).
- Prior authorization requirements will also continue to be waived for all telehealth services during the PHE.
- Providers should resume collecting Medicare member liability at the point of service on June 1, 2021 onward.
- Providers should reflect telehealth care on their claim form by following standard telehealth billing protocols in their state.
- For further coding guidance for telehealth services, we recommend following what is being published by:
 - [Department of Health and Human Services \(HHS\)](#)
 - [American Medical Association \(AMA\)](#)
 - [Centers for Medicare and Medicaid \(CMS\)](#)



FROM



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In accordance with this reinstatement, Allwell from PA Health & Wellness has updated the Billing Guidance for COVID-19 Vaccines, Testing, Screening, and Treatment document posted on our website.

Allwell from PA Health & Wellness continues to work in close partnership with state, local and federal authorities to serve and protect our members and communities during the COVID-19 pandemic, including ensuring that our providers have relevant and up-to-date information. We value your partnership during these unprecedented times.

This guidance is in response to the current COVID-19 pandemic and may be retired at a future date.