



300 Corporate Center Drive
Suite 600
Camp Hill, PA 17011



DATE

The last two years have been incredibly challenging, and on behalf of the entire team at PA Health & Wellness, we'd like to say thank you. Thank you and your staff for always caring for our participants. Thank you for being the front-line hero. Your hard work and dedication have not gone unnoticed.

In support of your dedicated work, we have found with the majority of our Nursing facility partners, that allowing PHW access to their facilities electronic medical record (EMR) for PHW participants is beneficial to both the nursing facility staff and PHW. This access will allow the PHW Service Coordinator a certain level of independence in clinical record review and Pennsylvania state required data collection, that can avoid unnecessary additional burden on your staff. EMR access provides for a most efficient visit to your facility. This allows for additional time for the PHW Service Coordinator to engage and interact with the participants and/or their family members visiting, and avoidance of time-consuming additional work for you/your staff responding to requests for the same access and/or documentation.

We are respectfully requesting your facility grant EMR access to the PHW Service Coordinator, to achieve all of the benefits mentioned here, and ultimately provide a better service to both our participants and your hard-working staff. Please let us know what would be required of PHW to be granted this access for the Service Coordinator servicing your nursing facility and our participants that are residing there.

Thank you for your consideration, and please let us know if we may answer any questions or provide any information that can assist in your decision. For provider inquiries regarding EMR Access, please contact your PHW Service Coordinator or Maria Lovett at Maria.Lovett@PaHealthWellness.com.

Sincerely,

PA Health & Wellness

Thank you for partnering with PA Health & Wellness