



PAHealthWellness.com · Provider Services: 1-844-626-6813

Electronic Visit Verification (EVV) Attention: Providers of Personal Care and Respite Services

The 21st Century CURES Act (section 12006) requires providers of Medicaid-funded personal care and home health care services to use Electronic Visit Verification (EVV) systems.

All providers were required to begin using EVV for Personal Care Services (PCS) effective 01/01/2020. To ensure PA Health & Wellness (PHW) providers are compliant with the DHS EVV implementation timeline, effective 10/19/2020, the following CPT codes can only be billed through HHAeXchange:



HHAeXchange is PHW's EVV vendor. Third party EVV vendors are acceptable as long as they interface with HHAeXchange. For more information on how to integrate your system with HHA eXchange, please email <u>EDIsupport@hhaexchange.com</u> As the integration process can take 6 weeks or more, if you are not already integrated with HHA eXchange, please contact them immediately.

Effective 10/19/2020, claims billed with the codes above will reject, deny, or be subject to recoupment if not received through HHAeXchange

We appreciate your immediate attention to this requirement. If you have any questions, please contact us.

Thank you,

PA Health & Wellness





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- To connect with HHAeXchange, visit their website at <u>https://hhaexchange.com/</u> or <u>https://hhaexchange.com/pachc-2/</u> or email <u>pasupport@hhaexchange.com</u>
- For more information on DHS EVV requirements, visit: <u>https://www.dhs.pa.gov/providers/Billing-Info/Pages/EVV.aspx</u>
- To reach the PHW Provider Relations team, email: <u>PHWProviderRelations@PAHealthWellness.com</u>