

Fraud, Waste, and Abuse (FWA)

PA Health & Wellness will monitor for detection and prevention of fraud, waste, and abuse, and to ensure quality oversight of all contracted home health service providers. EVV data management is an integral component of PA Health & Wellness' Program Integrity. All EVV processes are incorporated into PA Health & Wellness' FWA Program.

EVV vendor data and PA Health & Wellness reporting tools are utilized to monitor potential FWA including:

- Overlapping Services
- Utilization of an Unauthorized Phone Number
- Service Delivery at an Unauthorized Location
- Overlapping Claims
- Submitting Missed Visits for claims payment
- Other Exceptions where claims do not meet the business rules.