

Electronic Visit Verification (EVV) Training and Reference Resources

PA Health & Wellness offers a web-based overview for all Community HealthChoices (CHC) Long Term Services and Supports (LTSS) Providers. The agenda includes Electronic Visit Verification (EVV) Value Based Program (VBP) and billing. To register for one of these training opportunities please visit our [Provider Training webpage](#).

HHAeXchange Provider Info Center contains recorded webinars as well as upcoming live webinars. Easy to follow job aids for are available at this link as well regarding how to bill and rebill for services: <https://www.hhaexchange.com/info-hub>

HHAeXchange PROE Provider Document Catalogue has links to helpful process guides, Job Aids, and additional reference materials.

<https://s3.amazonaws.com/hhaxsupport/SupportDocs/Professional+and+Standard+Docs/Provider+Documentation+Catalogue.pdf>

HHAeXchange EVV Support Center is your go-to spot for EVV guides and resources for you and your caregivers. You'll find the latest videos and instructions on how to get started with our EVV tools, tips for troubleshooting common caregiver clock-in/out issues, and more. <https://info.hhaexchange.com/portal-evv-support-center>

HHAeXchange Contacts

PA Health & Wellness mailbox: information@pahealthwellness.com

Open a ticket <https://www.hhaexchange.com/supportrequest>

EVV Support Specialists directly at EVVsupport@hhaexchange.com

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