

Medicare Bonus Increase Continuity of Care (CoC) Program

Dear Provider,

Wellcare By Allwell would like to extend an additional bonus on your Continuity of Care (CoC). We are offering an additional **\$100** for completing valid office or telehealth visits on Medicare members. Submissions must show a date of service for 2023, and an Appointment Agenda with active diagnoses verified on the claim.

WHAT YOU NEED TO DO

- Schedule and conduct exams with eligible members prior to December 31, 2023, using the Appointment Agenda as a guide to assess the validity of each condition.
- Update diagnoses and close care gaps. Document both in the medical record and on the claim.
- Sign, date, and submit the signed Appointment Agenda or comprehensive exam medical record via fax (1-813-464-8879), email (<u>agenda@centene.com</u>), or the secure Provider Portal.
- Submit a claim/encounter containing the correct ICD-10, CPT, CPT II or NDC codes. Upon receipt of the completed documentation, we will verify that diagnoses were submitted appropriately.

Please refer to the Program Booklet for CoC Program details. If you have additional questions or concerns, please contact your Provider Representative.

Thank you for helping us care for our members, your patients!