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Retirement of Patient Analytics on December 31, 2025

The ImpactPro Patient Analytics application will be retired in the Secure Provider Portal effective December 31, 2025. The **Centene Clinical Action (CCA)** application will remain available in both our Secure Provider Portal and Availity. CCA allows users to export lists of members and care gaps at all levels of the application (health plan, line of business, tax identification number, provider and member). We encourage all providers to begin using CCA for patient management and clinical support moving forward in preparation for this transition.

If you have any questions or require support during this transition, please contact your Provider Representative. For Availity specific support contact Availity at 1-800-Availity.

Thank you for your continued dedication to supporting our Participants in PA together.

Sincerely,
PA Health & Wellness