



1700 Bent Creek Blvd.  
Suite 200  
Mechanicsburg, PA 17050

5/1/2024

Dear Provider,

Thank you for your continued partnership with PA Health & Wellness (PHW). Per [Pennsylvania Department of Human Services Medical Assistance Bulletin 26-24-01](#), effective with dates of service on and after January 1, 2024, PHW will pay for ground mileage for each loaded mile and increase the fees for certain ambulance services on the MA Program Fee Schedule. The MA Program Outpatient Fee Schedule has been updated to reflect these changes. Providers may view the MA Program Outpatient Fee Schedule on the Department's website at the following link: <https://www.humanservices.state.pa.us/outpatientfeeschedule>.

PHW will re-process impacted claims for ambulance services to pay at the new rates for dates of service on or after 1/1/24, if applicable.

Unless specifically contracted otherwise, PHW's policy is to pay the lesser of billed charges and negotiated rate. Due to lesser-of-logic, any impacted claims billed at a lower rate than the newly published rates must be submitted as corrected claims at the corrected rate. As a reminder, all claim requests for reconsideration, corrected claims or claim disputes must be received within 365 calendar days from the date of service.

If you have any questions or concerns, please contact our Provider Relations Team at [phwproviderrelations@pahealthwellness.com](mailto:phwproviderrelations@pahealthwellness.com).

Thank you for your continued partnership,  
PA Health & Wellness