

Dear Provider,

Section 12006 of the Twenty First Century Cures Act (Cures Act) and the Centers for Medicare & Medicaid Services (CMS) requires the State of Pennsylvania to begin utilizing an Electronic Visit Verification System (EVV) for all Personal Care Services (PCS) by January 1, 2021 and **all Home Health Care Services (HHCS) by January 1, 2023**, where PA Health & Wellness is the primary payer. The Cures Act mandate requires all visits to be timestamped via an electronic verification method utilizing EVV tools to record the member, caregiver, time the service begins and ends, location of the service, date of the service and the type of service performed.

Therefore, to ensure that the provider community complies with the Cures Act mandate requirements, the state of Pennsylvania requires **all providers to be fully integrated by January 1, 2023 and implement EVV for HHCS**. As a result, PA Health & Wellness will continue its partnership with HHAeXchange and will be going live with a **soft launch on December 1<sup>st</sup>, 2022**.

We understand that some agencies may have an enterprise EVV solution already in place to help you be compliant. Our intention is not to replace the EVV solution you have in place, but to ensure that we are able to collect the visit data for PA Health & Wellness and Pennsylvania programs and provide options for providers that support our members to make this process as easy as possible. As one of the options, HHAeXchange will provide a free EVV solution to manage EVV compliance for the members you service. Please see the action steps below that are required to ensure your path to success for the January 1, 2023 go-live.

### **Step #1: Choosing your EVV provider selection & the HHAeXchange Platform**

HHAeXchange offers EVV solutions at no cost to providers and data integration options for providers who already have EVV software. Based on your provider set up, below are the options available with HHAeXchange:

- Option 1 – Agencies currently without an EVV Solution: use the free EVV tools provided by HHAeXchange & PA Health & Wellness
- Option 2 – Agencies currently using another 3rd Party EVV Solution: use your existing EVV system and import visit data into HHAeXchange – HHA will route visit data to PA Health & Wellness
- Option 3 – Existing providers that currently utilize the HHAeXchange provider platform will be linked with the new service codes in scope

### **Step #2: Complete HHAeXchange Portal Configuration Questionnaire**

We ask that you promptly complete the HHAeXchange EVV Questionnaire no later September 27<sup>th</sup>, 2022, for HHAeXchange to understand which EVV option you are selecting and how visit data will

ultimately be aggregated for PA Health & Wellness. **We will continue to follow up until the survey is complete.** Please note, the questionnaire only needs to be completed once. The questionnaire link can be found here:

<https://www.cognitoforms.com/HHAeXchange1/pennsylvaniahomehealthhhaexchangeproviderenrollmentform>

**Step #3: Register & attend an Information Session**

HHAeXchange will hold Information Sessions beginning October 12, 2022. A link to Info Session registration will be provided to the contact who completes the HHAeXchange Portal Configuration Questionnaire. Once the questions have been completed, please be sure to use the link at the end to sign up for one of the following Provider Information Sessions listed below. You are only required to attend one session as all three will provide the same information.

Wednesday, October 12<sup>th</sup> at 10AM

Tuesday, October 18<sup>th</sup> at 12PM

Thursday, October 20<sup>th</sup> at 1PM

**Have Questions?**

If you have questions or need help, please feel free to contact your Provider Services at 844-626-6813, or email Provider Relations at [PHWProviderRelations@PAHealthWellness.com](mailto:PHWProviderRelations@PAHealthWellness.com). For questions or help with HHAX, please email HHAeXchange at [Support@HHAeXchange.com](mailto:Support@HHAeXchange.com) or visit us at <https://hhaexchange.com/pa-home-health/>.

Sincerely,

<Name, Title>