



07/01/2025

Dear Post-Acute Care Providers:

Wellcare By Allwell, tango and WellSky are excited to announce the expansion of our partnership to PA, effective 10/1/2025.

The tango – WellSky solution brings a first of its kind partnership to the market to use the leading technology and services capabilities of WellSky and the home health enablement expertise of tango to deliver a fully integrated proactive post-acute care program that streamlines and coordinates a cohesive provider and member experience across the post-acute continuum.

This agreement signifies WellSky's appointment as the delegated manager for Wellcare By Allwell's post-acute facility management specifically for its Medicare Advantage and Dual Special Needs Program and tango's appointment for skilled home health management.

The expanded partnership aims to enhance the post-acute care experience for Wellcare By Allwell's members through efficient facility referrals coordination and authorizations, including length of stay management and concurrent reviews.

WellSky's delegated services will include the following:

- Skilled Nursing Facility:
 - Facility Claims: Bill types beginning with a 2XX
 - Professional claims: Place of service codes 31
- IRF
 - Facility Claims: Bill type of 1XX
 - Revenue code of 118, 128, 148, or 158
 - Professional claims: Place of service code 61
- LTACH
 - Facility claims: Bill type of 1XX and known/named LTACH facilities
 - Professional claims: Place of service code 21 occurring within the date span of the LTACH stay

Member support for continuity of care

To ensure continuity of care for members, Wellcare By Allwell, tango and WellSky are working closely together to facilitate a smooth transition. Starting from 10/1/2025, all pre-service authorization requests for SNF/IRF/LTAC from acute care providers should be directed to WellSky. However, members who are already in a post-acute facility as of 10/1/2025, may continue receiving those services until a concurrent authorization is required. At that point, a request must be made to WellSky. WellSky will support the NOMNC and DENC as needed.

More Information

We encourage you to learn more about tango – WellSky by visiting our website, where you'll find comprehensive resources and information. For any additional support, our dedicated team is here to assist you. Feel free to contact us through the website or, if needed, via phone.

- Website: <https://providerresourcecenter.com/wellcare/>
- Email: PACSupport@Wellsky.com
- By phone: 1-888-224-1409

Best Regards,

tango – WellSky

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