



07/01/2025

UPDATE ON WELLCARE BY ALLWELL'S SKILLED HOME HEALTH AND POST- ACUTE FACILITY NETWORK SERVICES:

Effective 10/1/2025 Wellcare By Allwell will begin partnering with tango and WellSky to deliver comprehensive Skilled Home Health and Post-Acute Facility management services.

Wellcare by Allwell, tango and WellSky are excited to announce the expansion of our partnership to PA, effective 10/1/2025.

The tango – WellSky solution brings a first of its kind partnership to the market to use the leading technology and services capabilities of WellSky and the skilled home health enablement expertise of tango to deliver a fully integrated proactive post-acute care program that streamlines and coordinates a cohesive provider and member experience across the post-acute continuum.

The agreement signifies the appointment of tango – WellSky as the delegated manager for Wellcare by Allwell's skilled home health and post-acute care benefits related to skilled nursing facilities, inpatient rehabilitation facilities, and long-term acute care hospitals. This expanded partnership is specific to Wellcare by Allwell's Medicare Advantage members in the following plans: Wellcare By Allwell's Medicare Advantage Dual Special Needs Plan members

The expanded partnership encompasses several key components that aim to enhance the quality and delivery of skilled home health and post-acute care for Wellcare by Allwell's members:

- 1. Referral Coordination and Authorization Management for Post-Acute Facilities:**
 - Efficient management of referrals, referral coordination, and authorizations.
- 2. Network Development and Management for Skilled Home Health:**
 - Developing, contracting, maintaining, and credentialing a robust network of skilled home health care providers.
- 3. Claims Payment for Skilled Home Health:**
 - Timely and accurate claims payment for the services provided for skilled home health.
- 4. Wellcare by Allwell will continue to directly contract and pay claims for Post-Acute Facilities**

Delegated services will include the following:

Skilled Home Health Delegated Services Provided by tango	Post-Acute Care Delegated Services Provided by WellSky
<ul style="list-style-type: none"> • Skilled nursing services on an intermittent/part-time basis – G0299 (SN) or G0300 (LPN) • Skilled home health aide services on an intermittent/part-time basis – G0156 (HHA) • Physical therapy – G0151 (PT) • Occupational therapy – G0152 (OT) • Speech-language pathology – G0153 (ST) • Social work – G0156 (MSW) <p><i>Please note that while tango does not authorize behavioral health, respiratory therapy, or home infusion therapy nursing services, we can provide</i></p>	<ul style="list-style-type: none"> • Skilled Nursing Facility (SNF): <ul style="list-style-type: none"> ○ Facility claims: Bill types beginning with a 2XX ○ Professional claims: Place of service codes 31 • Inpatient Rehabilitation Facility (IRF): <ul style="list-style-type: none"> ○ Facility claims: Bill type of 1XX ○ Revenue code of 118, 128, 148, or 158 ○ Professional claims: Place of service code 61 • Long-term Acute Care Hospital (LTACH) <ul style="list-style-type: none"> ○ Facility claims: Bill type of 1XX

you with contact information for providers offering these services.

- Professional claims: Place of service code 21 occurring within the date span of the LTACH stay

Skilled Home Health referrals and prior authorizations:

10/1/2025, Skilled Home Health referrals for **Wellcare by Allwell** members will be managed through tango. tango will coordinate directly with Skilled Home Health providers and facilitate the placement of referrals and the authorization of services.

This is a change to the current referral management and prior authorization process and will streamline referral placement and ensure timely start of care. To that end, please submit all referrals to tango rather than directly to Skilled Home Health providers effective **10/1/2025**.

A referral can be submitted to tango through multiple channels. tango has access to several hospital discharge planning platforms, including WellSky CarePort, Strata, MorCare and Ensocare, and can access these systems and retrieve the referrals directly without any change needed to the hospital discharge planning process. In the event your EMR is through epic, tango can work with your organization to become a registered user of your instance and receive your referrals through your epic discharge planning. If you utilize epic or a system not named above, please reach out to tango at providerrelations@tangocare.com to discuss your alternative EMR or discharge planning software. For sub-acute facilities and community-based providers, a skilled Home Healthcare referral can be made directly to tango via its dedicated referral site at <https://referralrequest.com/>.

As a provider, referring members for post-acute services, you are integral to the success of this venture. Which is why tango – WellSky will qualify and triage all referrals as of 10/1/2025, ensuring your patients are staffed at the right time by the right agency.

tango – WellSky are excited to initiate our relationship with you and will be reaching out prior to the effective date to schedule a training and onboarding session. tango – WellSky is capable of operating with many of the mainstream referral coordination and management systems in the industry.

More Information

We encourage you to learn more about tango – WellSky by visiting our website, where you'll find comprehensive resources and information. For any additional support, our dedicated team is here to assist you. Feel free to contact us through the website or, if needed, via phone.

- Website: <https://providerresourcecenter.com/wellcare/>
- Email: contractmanagement@tangocare.com
- By phone: 1-888-224-1409

Best Regards,

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