



WIOA TITLE I AND TITLE III PROGRAMS AND SERVICES

SERVING OUR SHARED CUSTOMERS

Pennsylvania
CareerLink[®]

A proud partner of the AmericanJobCenter[®] network

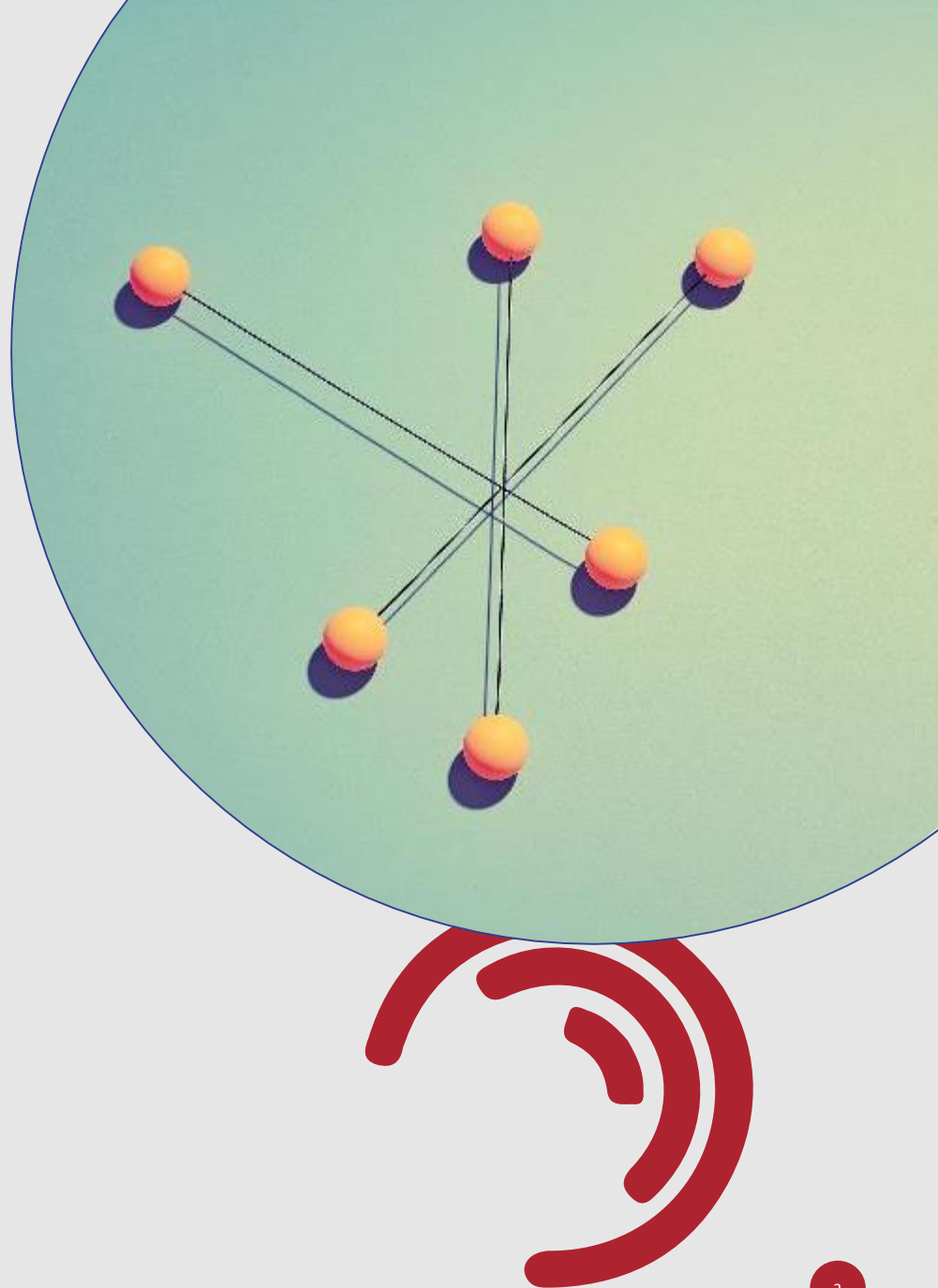
DISCUSSION POINTS

- Programs
- Eligibility
- Priority Populations
- Programs and Services
 - A Deeper Dive



WIOA TITLE I AND TITLE III PROGRAMS

- Adult
- Dislocated Workers
- Youth
- Labor Exchange/Wagner-Peyser



GENERAL PROGRAM ELIGIBILITY

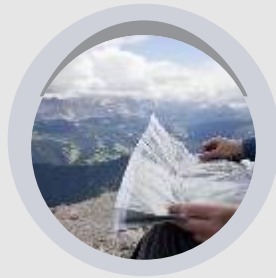


ADULT

Must be 18 years or older

U.S. citizenship or eligible to work

Selective Service Registration
(as applicable)



DISLOCATED WORKER

Must be 18 years or older

U.S. citizenship or eligible to work

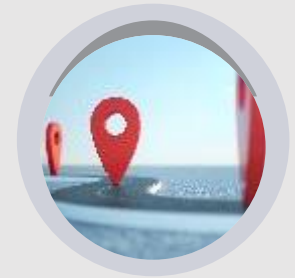
Selective Service Registration
(as applicable)



YOUTH

Out-of-School Youth (OSY) ages 16-24 and not attending school

In-School Youth (ISY) ages 14-21 and attending school



LABOR EXCHANGE

No eligibility requirements.

Labor Exchange serves the universal customer.

PRIORITY POPULATIONS UNDER WIOA

WIOA FOCUSES ON SERVING “INDIVIDUALS WITH BARRIERS TO EMPLOYMENT”.

POPULATIONS INCLUDED:

- Displaced homemakers
- Low-income individuals
- Indians, Alaska Natives, and Native Hawaiians
- Individuals with disabilities, including youth who are individuals with disabilities and individuals who are in receipt of Social Security Disability Insurance
- Older individuals (age 55 and older)
- Ex-Offenders
- Homeless individuals or homeless children and youth
- Youth who are in or aged out of foster care
- Individuals who are English language learners, who have low levels of literacy, and who are facing substantial cultural barriers
- Eligible migrant seasonal farmworkers
- Individuals within 2 years of exhausting lifetime TANF eligibility
- Single parents (including single pregnant women)
- Long-term unemployed (unemployed for 27 or more consecutive weeks)
- Other groups as determined by the Governor

WIOA TITLE I

Adult/Dislocated Worker/Youth



WORKFORCE INNOVATION AND OPPORTUNITY ACT

The Workforce Innovation and Opportunity Act of 2014 (WIOA) is the federal legislation that provides guidance for the public workforce system in our country - a national network of federal, state, regional, and local agencies and organizations that provide a range of employment, education, training, and related services.

This public workforce system helps jobseekers secure good jobs while providing businesses with the skilled workers they need to compete in the global economy. WIOA sets the standards and provides the resources and funding that allow us to assist jobseekers and employers through the PA CareerLink® system.

SERVICES

BASIC CAREER SERVICES



- Initial assessment of skills levels and supportive services needs
- Staff assisted job search
- Staff assisted placement
- Staff assisted career counseling and guidance
- Assistance establishing eligibility for financial aid

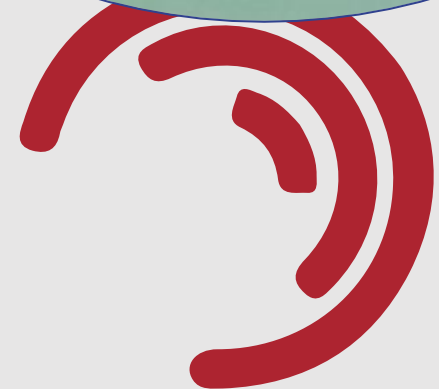
INDIVIDUALIZED SERVICE

- Assessments & IEP Development
- Case Management/Career Counseling
- Pre-Vocational Services
- Work Experience
- Workforce preparation activities (not classroom or work-based training)



WORKSHOPS

- Welcome to PA CareerLink®
- Microsoft Word, Outlook or Excel
- Resume Writing
- Interview competency
- Job application Prep
- Personal Finance
- Job Club



TRAINING SERVICES

There are many types of training that may be available to PA CareerLink® customers.

- **Occupational Skills Training (OST)** – This could include training provided in the classroom, online, or blended format.
- **Registered Apprenticeship Program (RAP)** – RAPs include a paid work component and an instructional component and provide graduates with a nationally recognized credential. These opportunities exist within a number of PA's industry clusters.
- **On-the-Job Training (OJT)** – An OJT is a work-based training opportunity; training that is being delivered while an individual is performing tasks related to an occupation with an employer while also earning a paycheck.
- **Customized Job Training (CJT)** – Customized training is designed to meet the special requirements of a single employer or a group of employers. The training may be conducted by a training provider, a single employer or group of employers. The employer must commit to hire the worker upon completion of the training.
- **Incumbent Worker Training (IWT)** – This training assists an existing business by training the incumbent workforce, the business' existing employees who may need updated skills.



BUSINESS/EMPLOYER SERVICES

- Job Matching
- On-Site Recruitments
- Job Fairs
- On-the-Job Training (OJT)
- Customized Training
- Incumbent Workforce Training
- Rapid Response
- Lay-Off Aversion Activities
- Work Experience
- Labor Market Information



Follow-Up Services

- Follow-up services must be provided, as appropriate, for certain programs such as Adult and Dislocated Worker.
- These services are related to job retention.



WIOA TITLE III

Wagner-Peyser/Labor Exchange

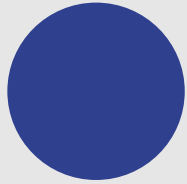


BWPO = TITLE III = EMPLOYMENT SERVICE = WAGNER-PEYSER

- Established as a nationwide system of public employment offices known as the US Employment Service whose basic mission was to assist jobseekers in finding jobs and businesses in finding qualified workers
- Today, we know the services provided at PA CareerLink® through the Wagner-Peyser Act as “Employment” or “Labor Exchange” Services



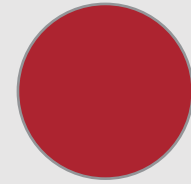
WHAT SERVICES CAN BWPO STAFF PROVIDE UNDER WAGNER-PEYSER?



For Job Seekers

Services including but not limited to:

- Job Search & Job Placement Assistance
 - Career Counseling
 - Needs & Interest Assessments
 - Proficiency Testing
 - Workshops
 - Development of an Individual Employment Plan (IEP)
 - Case Management
- Referrals to other partners and supportive services
- Provision of Labor Market Information (LMI)



For Employers

Services including but not limited to:

- Job Posting Assistance – analyzing, developing & posting
- Referral of qualified job seekers to job postings; matching services
 - Organizing Job Fairs
 - Provision of Labor Market Information (LMI)
- Referrals to Work Opportunity Tax Credit (WOTC), Federal Bonding, and other partners
- Local Veterans Employment Representative (LVER) Access & Assistance

WHAT POPULATIONS DOES BWPO SERVE?

- VETERANS
 - UNEMPLOYMENT INSURANCE (UI) CLAIMANTS
 - INDIVIDUALS WITH DISABILITIES
 - MIGRANT AND SEASONAL FARMWORKERS
 - EX-OFFENDERS
 - YOUTH
 - OLDER WORKERS
 - ANY JOB SEEKER AUTHORIZED FOR WORK IN THE US
-

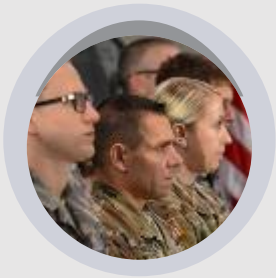
WHO DELIVERS THESE SERVICES IN BWPO?



Three Modes of Delivery:

1. Self-Service
2. Facilitated Self-Help Services
3. Staff-Assisted Service Delivery

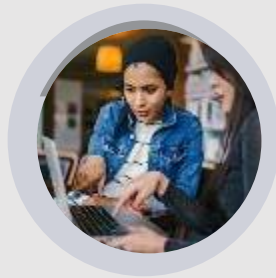
SOME OF BWPO'S PROGRAMS AND RESPONSIBILITIES...



Jobs for Veterans State Grant (JVSG)

Provides special, individualized services to disabled veterans.

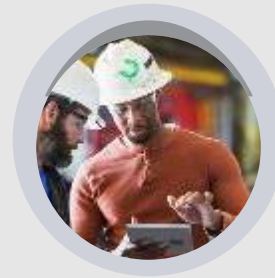
- **LVER** – Local Veterans Employment Representative
- **DVOP** – Disabled Veterans Outreach Program
- Lead in honoring **Priority of Service** for Veterans
(VPL 07-09)



ReEmployment Services and Eligibility Assessments (RESEA)

Unemployment Insurance (UI) claimants are a core customer.

Under this program, profiled UI claimants receive enhanced, personalized career services including, eligibility assessments, case management, and referrals to training and education resources .



Trade Adjustment Assistance (TAA)

Provides assistance to workers who have been adversely affected by foreign trade when the company for whom they worked is certified.

Benefits can include:

- Occupational Training
- Relocation Assistance
- Job Search Assistance
- Reemployment Trade Adjustment Assistance



Foreign Labor Certifications (FLC)

Helps Pennsylvania employers hire foreign workers in accordance with federal regulations.

Includes:

- H-2A
- H-2B
- Permanent

MAKING THE CUSTOMER CONNECTION





THANK YOU!



CRHOUSER@PA.GOV



PACAREERLINK.PA.GOV