

Claims Xten Optimization

Thank you for your continued partnership with PA Health & Wellness (PHW). As you know, PHW continually reviews and updates our payment and utilization policies to ensure that they are designed to comply with industry standards while delivering the best patient experience to our members. As a result of our reviews, PHW will be implementing prepay reviews for several national coverage determinations (NCDs) to be in accordance with CMS guidelines for correct coding effective on or after **11/1/2022**. The prepay edits will only apply to Medicare member claims.

Policy Name	Policy Description	Lines of Business
Claims Xten Optimization – NCD Alignment	Adding prepay reviews for several national coverage determinations (NCDs) to be in accordance with CMS guidelines for correct coding.	Medicare

Contact Us! If you have any questions about these changes, please contact our Provider Services team HMO/PPO: 1-855-766-1456; (TTY: 711) HMO SNP: 1-866-330-9368; (TTY: 711) or email Provider Relations at PHWProviderRelations@PAHealthWellness.com.