



300 Corporate Center Drive
Suite 600
Camp Hill, PA 17011



Attention: Nursing Facility Providers

October 17, 2019

Dear Provider,

This is a reminder to all nursing facilities that PA Health & Wellness Service Coordinators are your first point of contact for all matters related to PA Health & Wellness residents' needs. This includes:

- ❖ Behavioral Health Services
- ❖ Coordination of Benefits
- ❖ Exceptional Durable Medical Equipment
- ❖ Notification of a Triggering Event Requiring Inpatient Admission or a Critical Incident
- ❖ Any Other Resident Need

The PA Health & Wellness Service Coordinator can address both Medicare and Medicaid needs, including any necessary updates to the resident's Person-Centered Service Plan (PCSP). If you are unsure of who your PHW Service Coordinator is, please contact us at 844-626-6813.

Thank you for your continued partnership,

PA Health & Wellness

1-844-626-6813

TTY/PA Relay 1-844-349-8916

PAHealthWellness.com