



300 Corporate Center Drive
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Dear Network Provider,

This is a reminder that **PA Health & Wellness (PHW) is a Community HealthChoices (CHC) Managed Care Organization (MCO)**, and PHW is **not** a HealthChoices (HC) Managed Care Organization. The upcoming changes to HealthChoices MCOs does not impact the CHC program or how you work with PA Health & Wellness today. For more information on HC VS. CHC, please visit <https://www.dhs.pa.gov/HealthChoices/HC-Services/Documents/Understanding%20Community%20HealthChoices%20vs.%20HealthChoices.pdf>.

PA Health & Wellness was established to deliver quality healthcare in the state of Pennsylvania through local, regional, and community-based resources. PA Health & Wellness serves Participants in the Community HealthChoices (CHC) program. The CHC program is designed to coordinate physical healthcare and long-term services and supports (LTSS) for older persons, persons with disabilities, and Pennsylvanians who are dually eligible for Medicare and Medicaid (dual eligible).

Community HealthChoices (CHC) is Pennsylvania's mandatory managed care program for individuals who are dually eligible for both Medical Assistance and Medicare, older adults, and individuals with physical disabilities. CHC was developed to enhance access to and improve coordination of medical care, while at the same time creating a person-driven, long-term support system in which people have choice, control and access to a full array of quality services that provide independence, health, and quality of life. Community HealthChoices (CHC): <https://www.dhs.pa.gov/HealthChoices/HC-Providers/Pages/CHCProvider-Main.aspx>

The **Physical HealthChoices** program is the name of Pennsylvania's mandatory managed care programs for Medical Assistance recipients. The Department of Human Services' Office of Medical Assistance Programs (OMAP) oversees the physical health component of the HealthChoices program. HealthChoices (HC): <https://www.dhs.pa.gov/HealthChoices/HC-Providers/Pages/HealthChoicesProvider-Main.aspx>

Thank you for your continued partnership. We look forward to continuing to serve our Community HealthChoices Participants together.

PA Health & Wellness