SIMPLIFY ADMINISTRATIVE TASKS

Keep our Quick Reference Guide nearby to make pre-visit planning and post-visit tasks quick and easy.

Website: PAHealthWellness.com

- Patient care forms
- Prior-Auth Needed tool
- Provider Manual
- Provider Alert
- Member resources

Secure Provider Portal: Provider.PAHealthWellness.com

- Verify member eligibility
- Access patient health records
- View patient gaps
- Manage prior authorizations
- Submit and manage claims
- And more!

Member Eligibility

Check member eligibility via:

- Secure Web Portal
- Provider Services: **1-844-626-6813 (TTY: 711)**

Patient Care Gaps

Find recommended services that a member has not completed.

1. Visit the Secure Provider Portal.
2. Review patient information for any gaps in care.
3. Plan to address care gaps during future appointment.

Prior Authorization

Use the Prior-Auth Needed tool on our website to determine if prior authorization is required.

Submit prior authorizations 3 ways:

- Secure Provider Portal
- OR **Fax**
- OR **Provider Services: 1-844-626-6813 (TTY: 711)**

Claims

Timely Filing guidelines: 180 days from date of service.

Claims can be submitted via:

- Secure Provider Portal
- Clearinghouses: EDI Payor ID 68069
- Mail paper claims to:

  PA Health & Wellness
  Attn: Claims
  P.O. Box 5070
  Farmington, MO 63640

Toll Free Number: 1-844-626-6813 (TTY: 711)

Provider.PAHealthWellness.com

Toll Free 1-844-626-6813 (TTY: 711)