

## Midnight Shift Reporting

If a worker arrives prior to the scheduled date/time and clocks in, that date will be used as the visit date with the respective units allotted to that date. If an MCO submits an encounter for a paid EVV service visit based on the ‘Scheduled’ visit date rather than the actual visit Call-in Date, the encounter will set ESC 0928 or 0938 (Visit Not Found).”

Providers need to ensure that the Visit Start Date in HHAeXchange matches the Visit Date on the calendar page prior to invoicing the visit. This occurs most with visits scheduled to start at midnight; the caregiver has clocked in a few minutes early, causing the shift to appear to the State Aggregator as all units assigned to the previous day. Please instruct caregivers to wait to clock in until midnight for visits starting at that time, and if they do continue to clock in early, edit the Visit Start Time/Date in HHAeXchange prior to billing. If an edit is done for this reason, use “Clock-in Start Date does not match Visit Date” Visit Edit Reason. Visits edited for this reason will not be counted as exceptions in relation to EVV Compliance.