



1700 Bent Creek Blvd
 Mechanicsburg, PA 17050
 Member Services
 1-844-626-6813
 711 (TTY)

Dear Provider,

We are contacting you with an important updated in the Prior Authorization process for Residential & Structured Day Habilitation Services.

Effective 08/01/2023 the Service Coordinator will send all Service Requests for Residential and Structured Day Habilitation services* will be sent to PHW for review and authorization. Once the Participant’s comprehensive needs assessment is completed and the Participant’s person-centered service plan (PCSP) is developed, reviewed, and agreed upon with the Participant and their identified caregivers/supports, the service request approval/authorizations are sent to Providers by PHW.

*Residential Habilitation	
W0100	Residential Habilitation 1-3
W0101 U4	Residential Habilitation 1-3 Support 1:1
W0101 U5	Residential Habilitation 1-3 Support 2:1
W0102	Residential Habilitation 4-8
W0103 U4	Residential Habilitation 4-8 Support 1:1
W0103 U5	Residential Habilitation 4-8 Support 2:1
*Structured Day Habilitation	
W0104	Structured Day Habilitation Group
W0105 U4	Structured Day Habilitation 1:1
W0105 U5	Structured Day Habilitation 2:1

As a reminder, Therapeutic and Counseling Services** will continue to be clinically reviewed every 60 days and will require a new Prior Authorization request every 60 days. A new prescription is required every 6 months for therapeutic and counseling services.

**Therapeutic and Counseling Services	
H2019	Behavior Therapy
92507 SE	Cognitive Rehabilitation
W0093	Counseling Services
S9470 AE U4	Nutritional Counseling

These services are requested by the servicing Provider using our Prior Authorization process. Please submit Prior Authorization requests with supporting documentation through our online Secure Provider Portal at provider.pahealthwellness.com. You may also submit a Prior Authorization request via fax using our PA Health & Wellness outpatient prior authorization fax form, found at <https://www.pahealthwellness.com/providers/resources/forms-resources.html>.

Thank you for your ongoing partnership. If you have any questions, please contact Provider Services at 1-844-626-6813 or Provider Relations at phwproviderrelations@pahealthwellness.com.

Sincerely,
 PA Health & Wellness